

Dear CDS Customer,

First of all, if you are one of the CDS customers who responded to our Customer Service Survey I would like to thank you for your participation. Your responses were very useful and will help CDS stay in step with the quality of service you have come to expect from us. Your input was valuable in helping us implement new procedures to assure that you, our valued customer, will always view CDS as the credit reporting company where it's "All About Service". The CDS Customer Service Survey is an ongoing process, so if you have not yet completed the short survey you will probably be receiving one from us soon. Everyone can expect to see periodic reports from us on how we are performing.

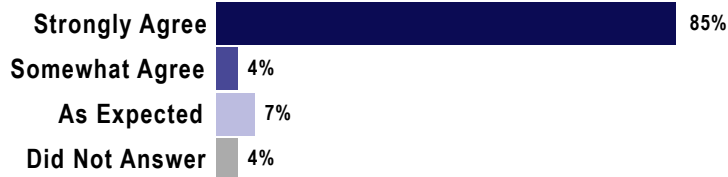
Thank you for your business! We appreciate your trust in CDS and look forward to serving you.

Best regards,

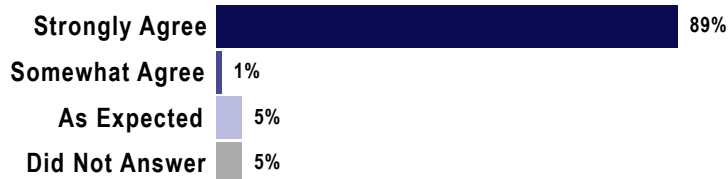
Phil Cataldo,
Partner

Survey Results

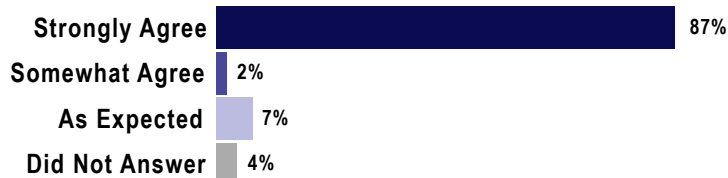
My phone call was routed to the appropriate Representative.



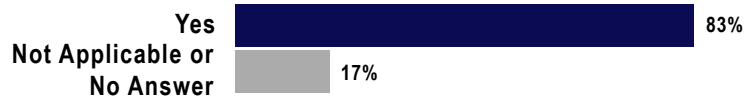
The CDS Representative handles my call quickly and efficiently.



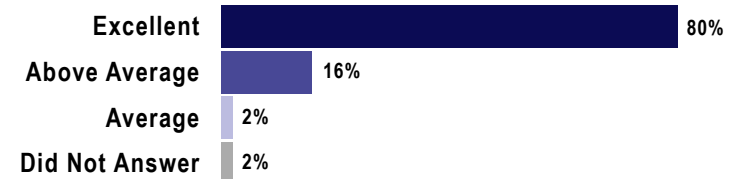
The CDS Representative was knowledgeable.



If follow-up by the CDS Representative was required, was it handled in a timely manner?



Overall my day-to-day experience with CDS is:



Are you currently using another credit reporting agency in addition to CDS?

